Department of Industrial Accidents Concurrent Review Procedure-Ongoing Care

Concurrent/Ongoing Care Review

Concurrent review is the ongoing UR review process for all health care services that follows Prospective Review Approvals.

The frequency of concurrent review updates is determined by the licensed UR reviewer.

The burden is on the licensed UR reviewer to collect all required medical information to determine the appropriateness of ongoing service, one day prior to implementation said service to avoid delays.

Concurrent Review Contact/Request

Licensed UR reviewer should contact the OP no later than three days prior to the next scheduled implementation date, to determine if care will be continued and to request any additional clinical information the licensed UR reviewer requires to determine the appropriateness of ongoing care.

Advisory Note: Treatment and procedure requests received concurrently may be added within the guideline approved prospectively. However, if the Guideline and/or condition/diagnosis changes concurrently with the New treatment/procedure request, this change mandates a return to the Prospective Review Procedure (e.g. the Prospective Review Procedure begins again.) Concurrent review applies to all health care services including, both in-patient and outpatient care.

Approval

If the licensed UR reviewer determines approval, Approval Letter is sent one day prior to implementation. Approval Letter must include guideline/clinical rationale.

Licensed UR Reviewer Unable to Approve Request for Ongoing Care

If the licensed UR reviewer cannot approve ongoing care, licensed UR reviewer forwards all ongoing medical information received for school-to-school review on/or before one day prior to implementation. Licensed UR reviewer documents date of referral for school-to-school review and clinical concerns in UR case notes.

Initial Concurrent School-to-School Review

Initial school-to-school reviewer receives request, including all ongoing/concurrent review updates and medical information obtained during updates from licensed UR reviewer.

If school-to-school reviewer need to discuss case with OP, this discussion must take place and determination must be issued one day prior to implementation. Date of request for school-to-school review, date of contact with OP, and date of implementation must be documented in UR case notes.

Adverse Determination

If AD rendered by initial school-to-school reviewer, AD Letter must be **sent one day prior to implementation**. AD Letter must include guideline/criteria, clinical rationale, and Appeal Procedure.